**Anand Banshi Jha**

**Present Location:** Noida  
**Home Town:** Dhanbad, Jharkhand  
**E-mail:** anandbanshi123@gmail.com  
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**Profile Summary**

Results-driven QA Manager with over 13 years of extensive experience in quality assurance and test engineering across multiple domains including IAAS, Cloud, Telecom, Financial, IT-tax, and Banking. Adept at leading both manual and automation testing initiatives to ensure superior software quality and performance.

**Key Competencies**

* **Test Management:** Proficient in SDLC, STLC, defect life cycle, and test management using Jira.
* **Automation Expertise:** Extensive experience with Selenium WebDriver, Selenium RC, Selenium Grid, Jenkins, Postman, and more.
* **Frameworks & Tools:** Skilled in JUnit, TestNG, Maven, Ant, Jenkins/Hudson, and setting up automation frameworks like POM, BDD, and DDT.
* **Service Testing:** Proficient in testing SOAP and REST services using SOAP UI, Postman, Rest Assured, and performance testing with JMeter.
* **CI/CD & DevOps:** Experienced in integrating automation scripts with CI/CD tools like Jenkins, Bamboo, and Harness, and configuring AWS environments.
* **Mobile Testing:** Expertise in mobile automation testing using Appium for both Android and iOS.
* **Database Testing:** Strong in SQL for backend data validation and proficient in databases like SQL Server and MS Access.
* **Team Leadership:** Proven ability to lead and mentor QA teams, coordinate testing activities, and ensure high-quality deliverables.

**Professional Experience**

**Persistent System Ltd (Oct 2020 – Present)**

**Client:** IBM  
**Project:** IBM Cloud  
**Role:** Individual Contributor

* **Responsibilities:**
  + Prepare and execute test data and test cases.
  + Perform regression and patch testing for monthly updates.
  + Update and maintain automation jobs and scripts.
  + Coordinate with development teams for issue resolution.

**LogMeIn**

**Project:** Nucleus  
**Role:** Individual Contributor

* **Responsibilities:**
  + Develop and execute test cases for microservices.
  + Perform sprint regression and patch testing.
  + Maintain and update automation frameworks.

**Thales Noida (Jan 2020 – Oct 2020)**

**Clients:** Intel, Pitney Bowes, Nice, Gerber, Uniface  
**Project:** EMS Licensee Management  
**Role:** QA Senior engineering lead

* **Responsibilities:**
  + Implement and validate EMS system and web services.
  + Perform UI and API interface testing.
  + Create and execute test cases in Cucumber/gherkin format.
  + Handle team write test case and update testcase
  + Developed and plan Automation task write code as well

**GIS Consortium India Pvt Ltd (Sep 2017 – Sep 2019)**

**Clients:** Municipal Corporations of Meerut, Ghaziabad, Jhansi, Kanpur UP, World Bank  
**Project:** CBUD/PTS/Grievance Management  
**Role:** Team Member QA

* **Responsibilities:**
  + Develop and maintain automation frameworks for sanity and regression testing.
  + Perform browser compatibility testing across multiple platforms.

**PepsiCo (June 2014 – June 2017)**

**Project:** HP-SM/Service Now based ITIL  
**Role:** QA-team lead

* **Responsibilities:**
  + Manage and execute test cases for ITIL framework software.
  + Maintain and monitor IT service desk operations.

**Orange GPS Solution Pvt Ltd (June 2011 – May 2014)**

**Project:** Hardware Device Testing  
**Role:** Technical Assistant

* **Responsibilities:**
  + Develop and execute test cases for hardware devices.
  + Coordinate with development teams for issue resolution.

**Technical Skills**

* **Programming:** Java, Python, VB Script
* **Automation Tools:** Selenium WebDriver, Cucumber, Postman
* **CI/CD Tools:** Jenkins, Bamboo, Harness
* **Frameworks:** POM, BDD, DDT
* **Defect Management:** Jira, ClearQuest, Test Director/Quality Center (QC), Microsoft Test Manager (MTM), Team Foundation Server
* **Database:** SQL Server, MS Access
* **Version Control:** Subversion (SVN), TFS, Git, Bitbucket
* **Cloud Platforms:** AWS, IBM Cloud, Azure
* **Performance Testing:** JMeter

**Education**

* **MCA (Computer Science):** SMU, Delhi, 2017
* **Advance Diploma GNIIT:** NIIT, Delhi, 2011
* **BSc (IT):** Kuvempu University, Shimoga, 2010
* **Senior Secondary (Science-PCM):** JAC Ranchi, 2005
* **Secondary:** C.B.S.E, 2003

**Certifications**

* Certified Automation Tester
* ISTQB Certified Tester

**Place:** Delhi  
**Signature:** Anand Banshi Jha